

## DACSSA DISABILITY ADVOCACY APPEALING NDIS DECISIONS

A REVIEW PROCESS IS AVAILABLE IF YOU DISAGREE WITH CERTAIN DECISIONS ABOUT THE NDIS. THIS FACT SHEET EXPLORES THESE OPTIONS FOR APPEAL.

### NDIA and NDIS

The 'NDIS' means the National Disability Insurance Scheme. It is run by the National Disability Insurance Agency 'NDIA' and is funded by the Australian Government.

#### IN SUMMARY:

- You can appeal certain decisions
- DACSSA provides NDIS Appeals Advocacy Support
- There may be free legal services to assist you in appealing a decision.

### REVIEW OF DECISIONS

There is NDIS legislation in place that allows people to appeal a specific range of decisions made by the NDIA.

If you're unhappy with one of the decisions that the NDIA makes you may request a review of the decision.

The first review option for most relevant NDIS decisions is an internal review. This is when NDIS checks their own decision. If you're still unhappy with the outcome of this, you may be able to apply for an external appeal through the Administrative Appeals Tribunal.



RECEIVE DECISION  
FROM NDIA



INTERNAL REVIEW  
BY NDIA



EXTERNAL REVIEW  
BY AAT



# DACSSA DISABILITY ADVOCACY NDIS EXTERNAL APPEALS

## ADMINISTRATIVE APPEALS TRIBUNAL

The Administrative Appeals Tribunal 'AAT' is able to review a range of decisions made by NDIA, once the NDIA has performed its own review of the decision.

The AAT are not able to review every decision the NDIA make.

For more information about the AAT, please refer to the AAT website or contact DACSSA.

## SUPPORT WITH NDIS APPEALS

DACSSA is able to provide information and support for issues relating to the NDIS.

Some examples of the NDIS decisions that DACSSA can support clients with at the AAT include:

- eligibility for the NDIS
- the types and levels of support in an NDIS plan
- who can act on behalf of a child.

DACSSA is unable to provide legal advice. We can support you to engage free legal advice if it is available.



### TIPS

- Keep copies of letters you get from the NDIA and documents you provide to the NDIA.
- Be clear about why you disagree with the decision.
- Consider your lived experience of disability and make sure they understand information about your life.
- Be clear about your goal and what outcome you are seeking.

